Setting up BorrowBox on your device

BorrowBox allows you to download eBooks and eAudiobooks. This service is available on a tablet, smartphone or web browser such as Chrome, Firefox, Opera, Safari or Internet Explorer.

Devices compatible with BorrowBox

- Tablets: iPad, iPod touch, Kindle Fire, Nexus, Hudl or any other tablet using Android
- Smartphones: Any that run on iOS or Android, such as iPhone or Samsung Galaxy

Setting up your device to download eBooks and eAudiobooks with BorrowBox

On a tablet or smartphone

1. Download and install the BorrowBox app from the [App Store](#) or [Google Play](#)
2. When the download is complete, click 'Open'
3. When the BorrowBoxapp opens, type 'Islington' in the search bar and select 'Islington Libraries'
4. Enter your library card number beginning 20120 and your 4-digit PIN number
5. Register an account with an email address and display name
6. Agree to the terms and conditions
7. Islington Libraries BorrowBox service will now be available to use

Amazon Kindle Fire

On an Amazon Kindle Fire you will need to download the BorrowBox app directly from their website rather than from the Kindle store.

[Download the BorrowBox app for Kindle Fire](#).

Once you have downloaded the app, follow the steps from step 4 above.

On a computer

1. Go to the [BorrowBox website](#) and click the 'Sign in' link
2. Enter your 16 digit library card number beginning 20120 and 4 digit PIN and click 'Sign in'
3. Register an account with an email address, display name and agreeing to the terms and conditions – then click 'Submit'
4. You will be provided with information about the service, then click 'Next'
5. Islington Libraries BorrowBox service will now be available to use

Borrowing items with BorrowBox

On a tablet or smartphone

1. Choose 'eAudiobooks', 'eBooks' or 'Search' in the app menu.
2. Select the item you want and click 'Borrow', and then 'Confirm loan'. If it is on loan to another borrower, you can **reserve** it by clicking 'Reserve' and then 'Confirm renewal'
3. A message will come up saying 'Loan successful'. Click 'Download now'.
4. The loan will automatically expire in 3 weeks. You can **renew** it if no one else has reserved it, by clicking the 'Renew' button on the 'My Loans' view
5. You can also **return an item early** by clicking 'Return' next to the book title

On a computer

1. Go to the [BorrowBox website](#) and find an item through the search bar or browse categories by clicking 'eAudiobooks' or 'eBooks' next to 'Start'.
2. Select the item you want and click 'Borrow', and then click 'Confirm loan'. If it is on loan to another borrower, you can **reserve** it by clicking 'Reserve' and then 'Confirm renewal'.
3. If you are borrowing an eAudiobook you will be able to 'Download complete eAudiobook' or download it in parts. The files will be MP3 format.
4. Find the eAudiobook files on your computer and open them in a program that plays MP3 files
5. The loan will automatically expire in 3 weeks. You can **renew** it if no one else has reserved it, by clicking the 'Renew' button on the 'My Account' page
6. You can also **return an item book early** by clicking 'Return' next to the book title, and deleting the files from your computer

If you are **experiencing problems** or wish to **suggest improvements** please use the feedback section in Settings or email **support@bolinda.com**

If you receive a message that your ticket has expired call **020 7527 6952** or email **Library.informationunit@islington.gov.uk**