



ISLINGTON

For a more equal future

Annual Parking Report 2023-2024

Introduction

The following represents London Borough of Islington's 2023 - 2024 annual report for Parking Services. Statutory Guidance, published by the Secretary of State for Transport under section 87 of the Traffic Management Act 2004 advises that Annual Reports should include the following information whenever possible:

1. Financial

- Total income and expenditure on the parking account kept under section 55 of the Road Traffic Regulation Act 1984 as modified by regulation 25 of the Civil Enforcement of Parking Contraventions (England) General Regulations 2007;
- Breakdown of income by source (i.e. on-street parking charges, on-street penalty charges and off-street penalty charges);
- Total surplus or deficit on the parking account;
- Action taken with respect to a surplus or deficit on the parking account;
- Details of how any financial surplus has been or is to be spent, including the benefits that can be expected as a result of such expenditure.

2. Statistical

- Number of higher level penalty charge notices issued
- Number of lower level penalty charge notices issued
- Number of penalty charge notices paid
- Number of penalty charge notices paid at discount rate
- Number of penalty charge notices against which an informal or formal representation was made
- Number of penalty charge notices cancelled as a result of an informal or a formal representation is successful
- Number of penalty charge notices written off for other reasons (e.g. an error by the civil enforcement officer or driver untraceable)
- Number of vehicles immobilised
- Number of vehicles removed

3. Performance against targets

- Performance against any parking or civil parking enforcement targets. Authorities should note the recommendations throughout this Guidance on the areas where such targets might be appropriate.

1. Financial Data

Figures for this section change according to when they are measured. This is because the number of Penalty Charge Notices (PCNs) paid increases over time. The data below for 2023/24 refers to the position on 17 June 2024.

1.1 Income Sources

Income from	2021/22	2022/23	2023/24
	£'000	£'000	£'000
1. PCNs ¹	19,824	18,089	20,032
2. Permits & Vouchers	7,141	8,289	9,642
3. Pay & Display	9,639	10,224	11,506
4. Suspensions	8,141	4,568	3,789
5. Sundries	70	430	401
6. Total income	44,815	41,600	45,370
7. Total Expenses	14,309	14,508	17,028
8. Net Income	30,506	27,092	28,342

Income received from parking charges is paid into a Ring-fenced Parking Account (“RPA”), to comply with section 55(1) Road Traffic Regulation Act (RTRA) 1984. Any surplus is appropriated into the Council’s General Fund at the year end.

¹ Income from PCNs will change according to when it is measured. This is because the longer the interval, the more PCNs will be paid. These figures were correct at 17 June 2024

1. Financial Data (continued)

The Council's expenditure from the General Fund includes expenditure on areas such as highways investment, roads and footways, highways maintenance, environmental improvements, concessionary fares and transport for pupils with special educational needs. Total expenditure on these areas has consistently been greater than the surplus generated on the RPA. (See table 2.2).

1.2 Breakdown of Surplus

Appropriation of Net Income (How Surplus was Spent)	2021/22	2022/23	2023/24
	£'000	£'000	£'000
1. Concessionary Fares	10,442	8,121	8,532
2. Accessible Community Transport	4,839	5,465	6,404
3. Highways, Transport and Environmental Improvements	15,225	13,506	13,406
4. Total Appropriation	30,506	27,092	28,342

2. Statistical Data

2.1 Number of Penalty Charge Notices (PCN) issued

	2021/22	2022/23	2023/24
1. No. of Higher differential level parking PCNs under the TMA 2004	98,394	101,389	135,959
2. No. of Lower differential level parking PCNs under the TMA 2004	50,995	58,015	62,832
3. No. of Bus Lane PCNs issued under the LLAA 1996	4,733	3,262	4,037
4. No. of Moving Traffic PCNs issued under the LLA & TfL Act 2003	226,911	212,939	207,438
5. Total PCNs	381,033	375,605	410,266

2. Statistical Data (continued)

2.2 Number of representations received

	2021/22	2022/23	2023/24
1. Number of penalty charge notices against which an informal or formal representation was made ²	111,254	92,832	93,606
2. Number of penalty charge notices cancelled as a result of an informal or a formal representation is successful ³	31,218	28,518	22,386
3. Number of penalty charge notices written off for other reasons (e.g. an error by the civil enforcement officer or driver untraceable) ⁴	9,960	9,095	1,677
4. Total Vehicles clamped	0	0	0
5. Total Vehicles removed to pound	204	269	295

² Figures provided refer to the number of penalty charge notices that received an in/formal representation between 1 April and 31 March during each financial year.

³ This is taken to mean the 'Number of individual penalty charge notices 'written off' (cancelled) for which an in/formal challenge was received'.

⁴ This is taken to mean the 'Number of individual penalty charge notices 'written off' (cancelled) for which no in/formal challenge was received'.

3. Performance against targets

3.1 Enforcement targets and performance for releasing vehicles from clamping and pound

- The target time for releasing vehicles from (a) clamping, is within 2 hours after payment and (b) there is no target release time for the release of vehicles removed to the pound. This is done immediately upon payment of the penalty charge and fees.

a) During 2023-24, no vehicles were clamped.

b) During 2023-24, 295 vehicles were removed.

3.2 Correspondence target for responding to appeals against Penalty Charge Notices within 10 working days

- 61.30% of correspondence relating to Penalty Charge Notices were answered within 10 working days throughout 2023-24.

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